



## **PS Super Sport Product Warranty Policy (Lithium/AGM)**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

### **Limited Warranty**

This Limited Warranty applies to batteries, including LiFePO<sub>4</sub> and AGM provided by Sealed Performance Batteries (SPB).

#### **What does this Limited Warranty cover?**

This Limited Warranty covers any defect in material and workmanship under normal use during the Warranty Period. This Limited Warranty is to the original purchaser of the products and is not transferable to any other person or entity.

Within the Warranty Period, SPB will repair or replace the products or parts of the product that are determined to be defective in material or workmanship under normal use and maintenance.

#### **What will we do to correct problems?**

SPB will either repair or replace the product or parts of the product at no charge.

#### **Limited Warranty Period**

According to the characteristics of different chemistry batteries, SPB provides different warranty periods.

<b>Product Type</b>	<b>Standard Warranty Period</b>
LiFePO <sub>4</sub> (Lithium)	24 months
AGM	12 months



Sealed Performance Batteries

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T 1300 001 772 W [spb.net.au](http://spb.net.au) E [info@spb.net.au](mailto:info@spb.net.au)

## Warranty Operation Guidelines

- A lithium (LiFePO<sub>4</sub>) battery must not be used with a charger containing an automatic desulfation mode.
- Do not over-charge or over-discharge batteries.
- Charge batteries every 6 months (lithium) or 3 months (AGM) or when the voltage is less than 12.8V
- Charge batteries within 3 months (lithium) and 1 month (AGM) of receipt
- Storage is up to 12 months when disconnected from a system for the entire period.
- Do not reverse polarity or short circuit
- Do not drop, throw or hit battery.
- Do not disassemble, puncture or modify battery.
- If the battery gives off an odour, generates heat, becomes deformed, or swells – disconnect and discontinue use immediately.
- Only operate in temperatures between -10°C and 55°C
- Must be kept out of reach of children
- Installation by a trade professional is highly recommended.

## What does this Limited Warranty not cover?

Each of the Products has a built-in battery management system (BMS) designed to cut off power to prevent damage to the cells or electronics if it senses any of the following conditions: Over-charge or over-discharge, over-voltage, under voltage, over current while charging or discharging and under or over temperature. The user is responsible for managing battery use, so the BMS protection system is not operating as a regular controller for the above-mentioned protective functions. Damage caused by repetitive BMS protection cycling is considered abuse and is not covered.

This Limited Warranty does not cover product failure related to damages caused by abuse or negligence, tampering, non-adherence to SPB guidelines or from any of the following: Over tightened terminal bolts, failure to install and connect the battery properly, failure to properly charge and maintain the battery, Breakage or damage from collision, fire, freezing, damage from extreme heat or cold, improper storage, reverse polarity connection, short circuit of the battery terminals or water damage.

This Limited Warranty does not cover repair, maintenance, and adjustment to the Product required for reasons of neglect, misuse, accident, modification without SPB's prior written approval, improper environment (including lack of proper temperature or humidity), unusual physical or electrical stress or interference, failure of lightning, fire, or acts of God.

This Limited Warranty does not cover worn-out batteries. It is possible to use up the battery life prior to the end of the Warranty Period by using the LiFePo<sub>4</sub> battery for 2 cycles per day or the Li-ion battery for 1.5 cycles per day. A worn-out battery will have less than 60% remaining capacity.



### Warranty Process

In the first instance, please return the product to your place of purchase. If you are unable to return the product to your place of purchase, please contact Sealed Performance Batteries at 1300 001 772 or [sales@spb.net.au](mailto:sales@spb.net.au). Any returns must include proof of purchase and be provided to the reseller and/or SPB. Do not return the product to SPB without a Return Authorisation form. We may require the battery to be tested before any refund, repair, or replacement is given.



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